

How to Set Up Remote Access Connection using TeamViewer

Purpose

Set up a remote access connection to solve 3G modem card issues.

Setup

Equipment Configuration Diagram for Remote Access



1. PC 1

LevelOne Engineer will install TeamViewer for remote access.

2. PC 2

Set up two Interface on PC2.One is for remote access and the other is for debug connection

- 3G ROUTER
 3G Router with 3G modem card plugged in.
- 4. Tool: http://www.teamviewer.com/index.as px

Steps

1. Download TeamViewer(<u>http://www.teamviewer.com/index.aspx</u>) and execute the file. You can choose the way you want to use TeamViewer.

C Install	TeamViewer will be installed on this computer.
© Run	TeamViewer is executed without installation. This does not require administrative privileges.

2. Press Next Button and accept the terms in the License Agreement. You will find ID and Password as following screen capture. Please provide ID/Password to LevelOne engineer for remote connection.

Wait for session Please tell your partner the following ID and password if you are waiting for a session.	Create session Please enter your partner's ID in order to create a session.
ID 99 432 431 Password 3442	ID © Remote support © Presentation © File transfer © VPN
Ready to connect (secure conne	Connect to partner

3. LevelOne engineer will login to your PC and build the debug connection with 3G Router.