

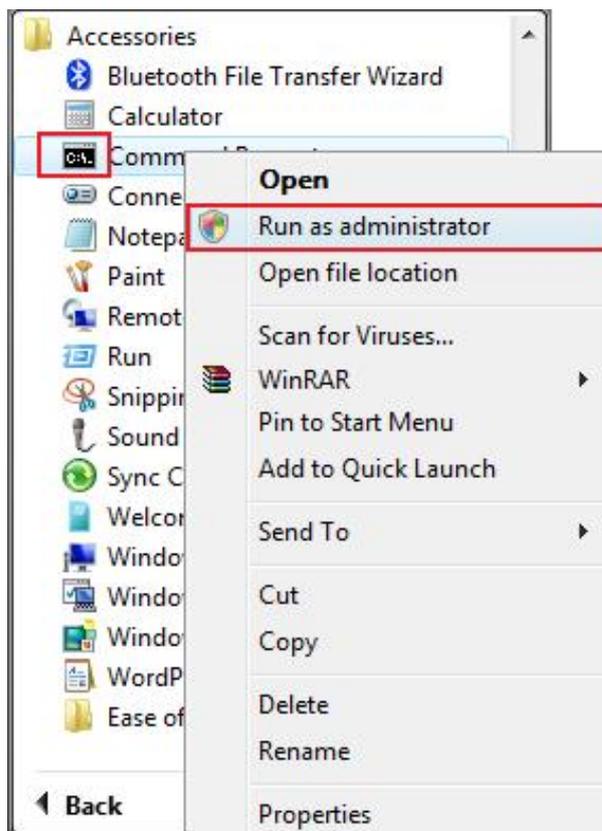
How to delete the Active X installed ?

Scenario

Web client sometimes encounter problems during live view or playback. It is often caused by the Active X components in Internet Explorer. You can remove the components and reinstall ActiveX to solve the problem.

Removing the temporary internet files

- 1.) Closed IE and all of its related applications first. Otherwise some files may be locked during removal. If your OS is Vista, please run "Command prompt" as administrator first or you will not able to remove the components.



- 2.) Go to [Start]->[Run]->key in: "cmd" and press [OK]



3.) Key in: “cd C:\WINDOWS\Downloaded Program Files”

4.) Key in: “dir” to list all objects on this folder

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系統管理員: C:\Windows\system32\cmd.exe
Microsoft Windows [版本 6.0.6000]
Copyright (c) 2006 Microsoft Corporation. All rights reserved.

C:\Users\ttsai>cd C:\WINDOWS\Downloaded Program Files
C:\Windows\Downloaded Program Files>dir
磁碟區 C 中的磁碟是 VistaOS
磁碟區序號: D4AC-4084

C:\Windows\Downloaded Program Files 的目錄

2006/09/19 上午 05:26          65 desktop.ini
2010/03/26 上午 10:34       185,304 IPSearch_WEB-LevelOne.dll
2010/03/25 下午 01:31     1,553,360 Media_Level1.ocx
2008/03/07 下午 07:26       827,904 RtspUapgDecoder.dll
          4 個檔案          2,566,633 位元組
          0 個目錄          3,725,344,768 位元組可用

C:\Windows\Downloaded Program Files>
  
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5.) Key in: del /s .

- Don't forget the Period (.) after /s

6.) Keep pressing “Y” when prompted to delete all the files in the folder

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C:\WINDOWS\system32\cmd.exe - del /s .
09/12/2008 04:05 PM          77,890 NUSrtp.dll
08/28/2008 09:01 PM           1,400 NUSWebAll.inf
12/09/2005 04:22 PM        309,488 P00RecImage.dll
08/28/2008 08:05 PM         49,152 parsedatapacket.dll
08/28/2007 02:24 PM        333,712 pmjpegaudio.ocx
10/03/2007 08:41 AM        382,864 pmjpegcam.ocx
11/30/2005 05:26 PM         76,024 ProfileAccess.dll
09/24/2008 12:02 PM      2,782,536 RACtrl.dll
09/24/2008 11:58 AM          663 RACtrl.inf
08/25/2008 12:07 PM        77,894 rtp.dll
06/06/2007 09:54 AM        843,776 RtspUapgDecoder.dll
12/14/2007 07:12 PM        947,712 RtspUapgDecoderNew.dll
01/17/2007 02:50 PM          897 setup.inf
10/04/2008 08:08 PM          247 swflash.inf
07/18/2007 02:54 PM       245,408 unicows.dll
03/30/2005 10:18 AM       408,064 UAPGDecoder.dll
09/13/2007 01:26 PM       827,392 UATDecoder.dll
09/11/2008 09:57 PM       643,147 WebRPB.ocx
08/21/2008 02:27 PM          1,072 WebViewS.inf
09/11/2008 09:54 PM       446,542 WebViewS.ocx
      39 File(s)      16,144,897 bytes
       0 Dir(s)      2,410,991,616 bytes free

C:\WINDOWS\Downloaded Program Files>del /s .
C:\WINDOWS\Downloaded Program Files\*, Are you sure (Y/N)?
  
```

7.) Key in: rmdir /s .

Don't forget the Period (.) after /s

8.) Keep pressing Y when prompted to clear up the remaining files in the folder

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C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\SG>cd C:\WINDOWS\Downloaded Program Files

C:\WINDOWS\Downloaded Program Files>rmdir /s .
  
```

9.) Key in: dir and press [Enter] to check if the folder is empty.



10.) Complete. You can now reinstall your ActiveX.