How to delete the Active X installed ?

Scenario

Web client sometimes encounter problems during live view or playback. It is often caused by the Active X components in Internet Explorer. You can remove the components and reinstall ActiveX to solve the problem.

Removing the temporary internet files

1.) Closed IE and all of its related applications first. Otherwise some files may be locked during removal. If your OS is Vista, please run "Command prompt" as administrator first or you will not able to remove the components.
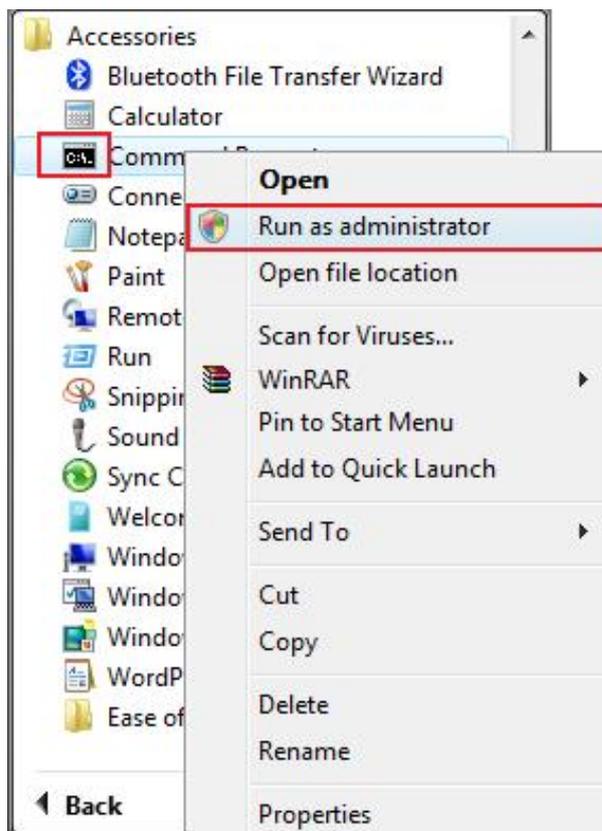
2.) Go to [Start]->[Run]->key in: "cmd" and press [OK]

3.) Key in: "cd C:\WINDOWS\Downloaded Program Files"

4.) Key in: "dir" to list all objects on this folder

5.) Key in: del /s .

- Don't forget the Period (.) after /s

6.) Keep pressing "Y" when prompted to delete all the files in the folder

7.) Key in: rmdir /s .

    Don't forget the Period (.) after /s

8.) Keep pressing Y when prompted to clear up the remaining files in the folder

9.) Key in: dir and press [Enter] to check if the folder is empty.

10.) Complete. You can now reinstall your ActiveX.